





MISSION

As a leading provider of cost effective evidence based services, Federation of Organizations partners with individuals, families and communities to promote wellness and enrich quality of life. We are agents of change in a rapidly evolving health care environment. We collaborate with community leaders and progressive healthcare providers to educate and motivate people to improve their health.

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Dear Friends,

Innovation, integration, and motivation were three words that quided us as an agency in 2017. We'd like to share why these words were so important and some goals we achieved as an organization.

Innovation: Back in 2015, Federation assumed control of a mental health clinic in Wyandanch. At the time, the clinic was serving about 200 individuals. As an agency, we put considerable time and effort into revitalizing the clinic over the last few years. We tailored innovative services to address specific needs, hired additional staff, and began to think creatively about how best to serve people in the community. We are proud to say that the number of people receiving services at the Wyandanch Clinic during 2017 has grown to more than 800, with over 130 of those individuals being children.

Integration: In 2017, we also began to look more closely at the services we provide paying particular attention to how we can take a more proactive approach to holistic care. Many individuals we serve struggle with chronic medical conditions and greatly benefit from seeing a primary care doctor, but many times forgo appointments. Throughout 2017, we explored various ways of incorporating these services within our behavioral health sites. In early 2018, we began collaborating with HRHCare to provide primary care services via a mobile clinic at our sites. Now, members can see a primary care doctor without missing program.





Motivation: Halfway through 2018, we have set our sights high. We are motivated not only to expand the services we provide and grow as an agency, but to provide the best services we can. We're off to a great start with a brand new ACT team serving the north fork of Long Island, a historically underserved area in regards to mental health services. We are continuing to focus on integrating primary care services throughout more programs within the agency. We also acquired several residential programs in 2017, one of which that has reached full capacity in only 6 months, an accomplishment we are extremely proud of.

With the rest of 2018 ahead, there is still much to do, but we have no doubt that we will meet and exceed the goals we have set for ourselves. On behalf of our Board of Directors, staff, and members, we would like to thank you for your continued support to help us fulfill our mission.

With gratitude,

Nancy Schonberg, President | Board of Directors & Barbara Faron, Chief Executive Officer



INNOVATE. INTEGRATE & MOTIVATE!

WYANDANCH CLINIC SUCCESS

Federation acquired the Wyandanch Mental Health Clinic in 2015. At the time of acquisition, the clinic was serving 200 individuals. Federation is proud to announce that in 2017, over 800 individuals received services at the clinic. Over 130 of those individuals served were children living with complex challenges. The clinic provides a variety of services including medication management, individual and group psychotherapy, family therapy, health monitoring and smoking cessation. In October 2017, they also launched the OMH CQI Suicide Prevention Project, a plan based on evidence-based practices to reduce the rate of suicides and attempts among client populations. The Wyandanch Mental Health Clinic will continue to expand programming to meet the needs of the individuals it serves and has truly become a beacon of support within the community.

FEDERATION OF ORGANIZATIONS RECEIVES NY STATE GRANT TO EXPAND ASSERTIVE COMMUNITY TREATMENT (ACT) SERVICES TO LONG ISLAND'S NORTH FORK

In 2017, Federation of Organizations was awarded a grant from the New York State Office of Mental Health to expand its Assertive Community Treatment (ACT) services to the North Fork of Long Island, a long underserved area.

On January 1st, 2018, the new ACT Team began assembling their program which will be able to care for 68 people in Suffolk County. The program has begun serving clients and referrals are steadily increasing.

NEW RESIDENTIAL PROGRAMS IN 2017: NYC 1515, VETS 20 AND BROOKLYN 34

In 2017, Federation of Organizations was awarded the NYC 1515 Program, a collaborative program through the Department of Health & Mental Hygiene that provides housing to homeless or long-term shelter residents. In addition, the agency inherited the Vets 20 and Brooklyn 34, both residential programs.

With NYC 1515, Federation's team hit the ground running, searching to find quality apartments that are affordable, which in NYC can be quite a challenge. In March 2018, Federation announced that all 45 beds in Brooklyn and the Bronx have been filled in only six months, an amazing accomplishment!

With the Brooklyn 34 and Vets 20 Project, Federation staff has focused on creating strong, trusting relationships with residents already housed. The agency expects the Brooklyn 34 program to reach full capacity shortly and is taking referrals for the Vets 20 Project, a residential program that houses homeless veterans.



CLINICAL SERVICES

Federation of Organizations Clinical Department **served 1,351 individuals** in 2017.



RESIDENTIAL

In the past year, Federation of Organizations' Residential Services has opened several new housing programs and now has the capacity of nearly **880 beds** across **Suffolk**, **Nassau**, **Queens**, **Brooklyn** and the **Bronx**. With an emphasis on the Housing First Model, individuals are accepted for services through a rapid entry process and are experiencing fewer barriers to housing. Once successfully housed, residents are able to focus their time and energy on their recovery and personal goals.

SENIOR SUPPORT SERVICES

143 Foster Grandparent volunteers provided over 112,000 hours of one-to-one service valued at over \$1.5 million* to 240 at-risk children (2,565 children in total) throughout Suffolk County at 57 schools, resulting 99.6% of the children demonstrating improved academic engagement, and 99.8% showing improvement in their identified areas of need.

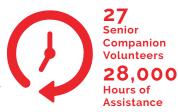
27 Senior Companion volunteers provided over **28,000 hours of assistance** valued at over \$390,000* to **48 elders** in Suffolk County to help them remain in their homes.

More than **30** *families* received **5,100** *hours of service* valued at over \$71,000* to assist them in caring for a frail, elderly family member, avoiding high-cost institutional placement



Foster Grandparent Volunteers

240 At-Risk Children



Families
Received
5,100
Hours of Service



^{*}Based on the Suffolk County Living Wage of \$13.95 in 2017.



HOME & COMMUNITY SERVICES

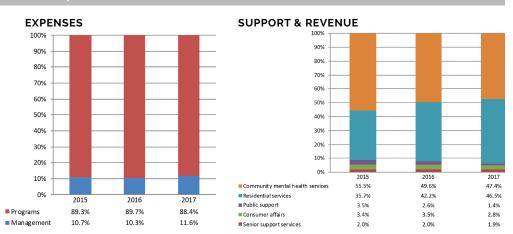
Enrollments in Federation's *Home and Community Based Services* have more than **QUADRUPLED** since 2016.

FINANCIAL MANAGEMENT

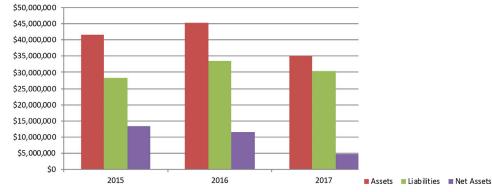


In Suffolk County, over **425** *mental health consumers* were provided representative payee services to ensure their financial wellness and obtain skills needed for future financial independence. **96%** of the individuals served *maintained housing and avoided homelessness* and **85%** *avoided psychiatric hospitalization*. The results of a recent survey indicated that **90%** of those who responded reported the overall *quality of their lives has improved* as a direct result of Financial Management services.

2017 FINANCIAL STATEMENTS



FINANCIAL POSITION





OUTREACH & ADVOCACY

Peer advocates in Suffolk *reached out to over* **1,850** *people with mental illness*, providing the support necessary to remain independent in the community.



HUNGER & HOMELESS SERVICES

1,850

Over 1,100 people who were homeless or at risk of homelessness received housing, employment and peer services through our homeless outreach programs.



Our food pantry and soup kitchen in Suffolk County **provided 26,479 meals** to hungry individuals and families.



CARF COORDINATION

On Long Island and in New York City, *over* 90,000 *care coordination services* were provided to individuals to support them in their recovery from mental illness and manage other chronic illnesses they may be struggling with.

90,000 Care Coordination Services Provided







2017: A YEAR IN PHOTOS

In 2017, hundreds of people came out to support our agency and the work that we do! Federation also held its First Annual Run, the Turkey Trot! A great time was had by all while raising money to help us help our most vulnerable people. Thank you to all who supported us over the course of the year!









CASINO NIGHT







SENIOR VOLUNTEER LUNCHEON













THANK YOU TO OUR SUPPORTERS

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